

Summary

Highly creative, detail-oriented graphic designer with extensive experience partnering with customers to understand and visually achieve their needs utilizing the elements and principles of design.

Skills

Creative/Professional

Color theory, image manipulation, user experience, design layout, illustration, editorial illustration and layout, publication design, print production, typography, photo retouching, technical documentation, process improvement, analysis, project management

Technical

Adobe Illustrator, Adobe Photoshop, Adobe InDesign, Adobe Dreamweaver, social media platforms, Microsoft Office, Microsoft SharePoint, Visio
Working knowledge of HTML, CSS, and SQL

Education

The Art Institutes International Minnesota Minneapolis, MN March 2017
Associate of Applied Science degree in Graphic Design
GPA 3.96
Represented on the Dean's Honor Roll and the President's Honor Roll
Recognized with three Quarter's Best Awards
Member of AIGA, MIMA, AdFed

Saint John's University Collegeville, MN May 1994
Bachelor of Arts degree in Chemistry

Experience

Aetna, Inc. Saint Louis Park, MN April 1996 - January 2014

Application Developer II

Consulted on business process for general coding and for a major system conversion
Designed, tested, and implemented application changes
SharePoint Administrator for Incident Management

Senior Client Services Support Consultant

Provided project requirements and direction for both major and minor projects
Assisted with design for major and minor projects, including screen and interface design
Created, designed, and maintained applications used to increase research efficiency

Support Consultant

Designed, created, and implemented a multi-level audit process and worked with internal auditors to refine and improve existing audit process
Modified user interface and audit database to incorporate new multi-level process
Troubleshooter for existing issues as well as complex benefit setups.